

Green Valley Fundraising Voucher Program

Frequently Asked Questions

Please note: Your specific Due Date will be listed in your fundraising contract. This is the date by which payment must be received and any unsold vouchers must be returned.

? What happens if we sell fewer vouchers than expected?

No problem. There is no minimum requirement. Simply return any unsold vouchers by the Due Date, and you will only pay for the vouchers sold.

? What happens if we forget to return unsold vouchers?

Any vouchers not returned by the Due Date are assumed sold and will be charged to the credit card on file.

? When do we collect money from our supporters?

Your organization collects payment directly from your supporters at the time of sale. You then submit one total payment to us by the Due Date listed in your contract.

? Can vouchers be used immediately?

Yes. Vouchers may be used as soon as they are purchased.

? Do vouchers expire?

Vouchers do not expire and may be used at any time in our Garden Center.

? Can vouchers be used on sale items or classes?

Vouchers may be used toward plant material, hard goods, décor, and classes unless otherwise stated.

? What if we need more vouchers?

Simply email us to request additional vouchers.

? Are vouchers replaceable if lost or stolen?

No. Vouchers are treated the same as cash and become the responsibility of your organization once they are picked up. Lost or stolen vouchers cannot be replaced or credited.